

"DBSA is invaluable.
Excellent resource.
May have saved my life."







**2007 ANNUAL REPORT** 







#### LETTER FROM THE PRESIDENT

t is a distinct privilege and pleasure to have the opportunity to serve this year as President of the Board for DBSA Greater Houston which affords me the opportunity to work with some of the finest and most generous people I have ever encountered. In a few short years, DBSA has become one of the most dynamic charitable organizations in our city and our staff and board are wholly committed to our mission of providing free support groups to aid in the recovery of those who live with depression and/or bipolar disorder. In terms of both size and scope, no other area mental health organization offers this kind of invaluable service to the community as we do at DBSA.



At the beginning of 2008, I am proud to report that DBSA Greater Houston is again on sound financial footing due to the generosity of many donors and our prudent use of the monies that were entrusted to this organization during this past year. Our fundraising goals for 2007 were exceeded by over 25%, which serves as a reminder of just how invaluable DBSA is to our community. Charitable giving to DBSA from private foundations reached an unprecedented level in 2007. The John S. Dunn Research Foundation, Houston Endowment and the Baylor Methodist Community Health Fund were just a few of the area donors who financially invested in the work of our organization. With support from individuals and foundations, and with the leadership of Ed Cappel, we were able to strengthen our existing support groups, and create new support groups for underserved areas of Houston.

In 2007, we continued to implement both our comprehensive strategic and marketing plans. The execution of our strategic plan greatly improved our fund raising capabilities, enhanced our support group model, and increased our recruitment and training of volunteers. Moreover, the marketing plan significantly raised our profile within the community and helped us develop invaluable partnerships with a broad range of mental health and social services providers. We will continue to work on full implementation of both plans in 2008.

It is important that I acknowledge our support group facilitators who so graciously donated their time to our organization in 2007. These special individuals are our most precious resource; therefore, we make available myriad training programs to continually strengthen their facilitative skills.

Through a generous donation from Houston Endowment, we will be able to expand and complete a research project designed to demonstrate the level of effectiveness of our support group model as further discussed in this Annual Report. We believe this evaluation of our services will become the model for other DBSA support group research throughout the nation.

In 2007, we welcomed our newest staff members: Executive Director, Glenn Urbach; Program Coordinator, Jill Ahrens; and Office Manager, Katie Grier. Katie has taken over the job once occupied by Sandy Robertson who in November was promoted to that of Program Director. Glenn, Sandy and Jill all received their Master's Degrees from the University of Houston and each hold the appropriate State of Texas licensure in their respective fields. Katie brings several years of bookkeeping and accounting experience to our organization.

Our main challenge for 2008 is to continue to strengthen our over 50 existing support groups while also increasing participation through the creation of new groups. In this regard, we hope to open support groups that strategically target certain populations such as veterans, seniors, and the indigent who are notably prone to experience depression and/or bipolar disorder. Moreover, we plan to open new groups in geographical areas that specifically target the northwest and southeast corridors of Houston.

Finally, I believe there exists a tremendous need for the mission of DBSA Greater Houston, and we have harnessed the energy of dedicated board members, staff members, facilitators, and volunteers who will not rest until the need is met. The reason for my own involvement is quite simple and a labor of love. I lost someone very close to me to depression several years ago, and if I have anything at all to do with saving one of your loved ones, the payback would be enormous.

Thank you very much,

Cooking C. andrews

Bolivar C. Andrews

"This is a very professionallyrun group full of generous, kind people ready and willing to help one another by virtue of their membership in this unique group."

- A Group Participant



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# **Executive Director**

Glenn D. Urbach, LMSW

#### **Staff**

Sandy Robertson, LPC Jill Ahrens, LPC Katie Grier

# THE COMMITMENT OF DBSA

# **Our Mission:**

Depression and Bipolar Support Alliance Greater Houston (DBSA) sponsors free support groups that assist in the recovery of individuals with depression and bipolar disorder.

### **Our Vision:**

With support groups provided by DBSA Greater Houston, every person with depression and bipolar disorder can enhance their recovery from these treatable illnesses.

### **Goal Statement:**

DBSA Greater Houston will be the leading provider of free, well attended, effective support groups throughout the Houston metropolitan area. This support will include collaboration with community resources to enhance the recovery of individuals with depression and/or bipolar disorder and to incorporate the families in the recovery process.





#### **2007 PROGRAM ACHIEVEMENTS**

Depression and Bipolar Support Alliance (DBSA) Greater Houston sponsors a myriad of support groups across the Houston metropolitan area to assist in the recovery of those who live with depression and/or bipolar disorder. What started out as a vision of a few has become a lifeline for many. DBSA Greater Houston support groups offer so much more than support by providing education, comfort, acceptance, and empowerment. Most of all, our support groups provide the understanding of those who know the unique pain that can come with a mood disorder and the triumph that can be achieved with the support of others.

DBSA Greater Houston began 2007 with 36 support groups located at 20 different sites. During the course of the year, an additional 15 groups opened, and we added 6 new locations. By the end of 2007, DBSA Greater Houston was working with 300 to 400 individuals on a weekly basis throughout the Houston metropolitan area. In September, we celebrated the opening of our 50th support group at the John S. Dunn Outreach Center at Christ Church Cathedral in downtown Houston. Considering that in 2003 DBSA Greater Houston sponsored just 5 support groups, the opening of the 50th support group is a true testament to the immense need in the community for the unique type of services offered by our organization.

As in years past, DBSA Greater Houston continued to sponsor two types of *free* support groups in 2007 – open and closed. Open groups are available to anyone needing support as they cope with depression and/or bipolar disorder. DBSA Greater Houston open support groups welcome not just those who are diagnosed with depression and/or bipolar disorder but also family, friends, and any individuals seeking a better understanding of these mood disorders. All DBSA Greater Houston open support groups are led by trained volunteer facilitators, many of whom began their journey with our organization in the darkness of depression and/or bipolar disorder. All volunteer facilitators are managed and guided by DBSA Greater Houston's licensed professional staff. The staff also helps recruit, interview, and train all new volunteer facilitators to ensure that those entrusted with helping others are of the highest caliber and possess the appropriate facilitator tools needed to succeed. In 2007, DBSA Greater Houston started open support groups in Clear Lake, Spring, and The Woodlands. We intend to expand the available support groups in 2008 and future years.

Who attended a DBSA Greater Houston support group in this past year? Based on participant forms completed by some of last year's participants, below is a snapshot of those who attended one of our open support groups in 2007:

- 64% were female and 36% male
- 79% of attendees were individuals diagnosed with a mood disorder and 21% were family members
- 85% of attendees were Caucasian, 8% were Hispanic, 4% African-American, 1% Asian and 2% were Other
- 58% of attendees reported having depression and 62% reported a diagnosis of bipolar disorder
- 88% of attendees were regularly taking medications, 83% were under the care of a psychiatrist and 65% sought out the services of a professional therapist

DBSA Greater Houston also sponsors closed support groups. These groups are only open to residents or members of the location in which the meetings occur. The locations of these closed groups represent a carefully developed partnership between DBSA Greater Houston and other organizations in the community. The participants in these groups tend to require a higher level of care, and therefore, they are facilitated by licensed mental health professionals. At the end of 2007, DBSA Greater Houston sponsored closed groups at Covenant House, the Discover Program for Women, The Gathering Place, and the Jester Unit at the Texas Department of Corrections.

In 2007, DBSA Greater Houston also launched its Certified Peer Specialist (CPS) program. Three of our most exceptional volunteer facilitators, Dyene Galantini, Jim Rice, and Todd Simmons attended the nationally acclaimed Georgia Certified Peer Specialist training course. These three individuals gained the training and certification to carry out specific tasks that do not require professional licensure. This has been a great assistance to our entire program staff.

This past year DBSA Greater Houston embarked on one of its most ambitious endeavors, a comprehensive research study designed to specifically measure the efficacy of DBSA Greater Houston's support group model. For years, we have witnessed the transformative powers of our support groups to fundamentally change lives. It was decided to quantifiably measure what DBSA Greater Houston has believed since its inception — support groups work.

The research study encompasses several smaller studies including an Outcome Measures Study designed to measure the ability of DBSA Greater Houston's support groups to tangibly improve the lives of attendees. In addition to that study, DBSA Greater Houston conducted a Group Participant Study to help identify exactly who attends a DBSA Greater Houston sponsored support group. Heading up our study in 2007 was Dr. Ralph Culler, Director of the Evaluation Research Fellowship Program at the University of Texas' Hogg Foundation for Mental Health. Dr. Culler's work was greatly enhanced by our dedicated staff and members of our Program Committee, four of whom hold doctorates in the field of mental health. Reports from these studies will be published in 2008 and will help enhance our support group model as well as lay the groundwork for ongoing quality improvement activities for years to come.

The year 2007 can be summed up in two words – tremendous growth. In 2007, DBSA Greater Houston grew its reach in the community and in the diversification of its funding sources. Most importantly, DBSA Greater Houston grew its ability to continue to provide the immeasurable support for those who live in the darkness of depression or in the shadows of bipolar disorder. It was the support of our wonderful staff, dedicated board and generous contributors that defined DBSA Greater Houston's accomplishments in 2007, and it is this support that will carry us into 2008 and beyond.

# **FACILITATORS**

Our success in 2007 was greatly attributed to the efforts and dedication of our wonderful array of support group facilitators. Many of these individuals donated the two greatest gifts any organization could ever ask of someone; one's labor and one's love. It is with tremendous gratitude that we honor these amazing men and women:

Patricia Andrews	Dyene Galantini	Gary Levering	Ann Simpson
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# **DBSA Greater Houston**

Depression and Bipolar Support Alliance 2007 Financial Information

# **INCOME STATEMENT 2007**

Jan – Dec 07
\$ 1,295.00
284,600.00
235,413.00
521,308.00
16,988.00
11,363.00
\$ 549,659.00

	Jan – Dec 07
Expense	
Personnel	
Payroll Expenses	\$ 242,943.00
Contract Professional Facilitators	49,435.00
Other Contract Labor	18,990.00
Rent and Facilities	26,628.00
Marketing, Printing, and Postage	22,999.00
Insurance	11,936.00
Office Equipment	11,436.00
Volunteer Support	4,551.00
Education and Training	3,932.00
Other Expenses	10,274.00
Total Expense	403,124.00
Surplus	\$ 146,535.00

#### **DBSA GREATER HOUSTON 2007 DONORS**

# We are truly grateful to the following donors whose gifts and pledges support our programs.

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#### THE STORY OF ONE, THE STORY OF MANY

A mental illness such as depression or bipolar disorder can afflict anyone at anytime. These diseases of the mind impact us all, but conquering them is a real possibility for many. Here is one such story of despair and eventual triumph through the power of a DBSA support group. This is Todd's story:

In the years before my diagnosis, I couldn't recognize the early indications of my illness for what they really were. In fact, I had created an erroneous belief system that what I was experiencing was simply part of life. I attributed my mood to what I believed were my own shortcomings. I believed that I was lazy or bored, disinterested or tired or any other suggestion that disguised my depression for what it really was.

The reality was that a gathering melancholy had already made real advances into every aspect of my life. Like many others before me, the only way I came to see my illness clearly for the first time was when I had a severe depressive crash which threw me down into a spiral of despair that I could no longer ignore. I found myself sobbing and weeping at home or sitting in my bathtub alone and trying to understand what was happening to me. I felt so isolated and alone; I just couldn't make sense of the overwhelming sense of sadness that had now come to dominate my entire being.

I would subsequently lose my job, my income and my way in life. I would perceive the worthlessness of my hard-earned education, and my hope for a successful career seemed like a distant dream. The only things I had to look forward to were increasingly debilitating attacks of depression and paralyzing bouts of anxiety. I felt humiliated in the presence of family and friends who didn't know why I couldn't just feel better, or pick myself up by sheer will.

Before long, I would come to see my illness as a thief who delighted in stealing every good thing in my life. I decided that this thief would no longer steal my joy and happiness. I am indebted to the friends and family who gradually understood my illness and became some of my best supporters. I am grateful to the mental health professionals who helped me chart a new course forward. And I am especially thankful for DBSA Greater Houston – people I consider my closest allies in overcoming our shared illness.

This wonderful organization has made an immeasurable difference in my life. Without sharing my story and hearing the similar stories of others, I would never have seen how I had become trapped between the recurring impact of my illness and the self-defeating resignation I felt about my own future. It was only after attending DBSA sponsored support groups that I could manage the symptoms of my illness and that I could perceive a life beyond my own doubts and fears.

DBSA has not only helped me recover from my disease but has helped me achieve a better life and more importantly has allowed me to become a better person. My own recovery would not have been possible without the compassionate peers I found right here in this organization. Without DBSA Greater Houston, I might have gone on living a desperate life defined and limited by the cruelty of my disorder. Instead, this organization has given me a richer life full of hope and possibility and not limited by the once despair and desperation that I had come to define myself as a person.

The DBSA support group model allows for life-changing connections with people in desperate need of recovery. There are people in our community who don't yet know that we exist, and who don't know that their lives can be better in the company of peers who have been there and who understand the impact of depression or bipolar disorder on one's life. Our story is our best gift, our greatest accomplishment, and our ongoing mission. And I am honored and glad to share my story with you.

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